

## TROUBLESHOOTING DOCUMENT

### DISPOSITION OF PROBLEM

Crazing in shower acrylic liners, shower trays and wastes.

### CAUSES OF PROBLEM

Crazing or splits along the folds of the acrylic liner or on the shower tray is caused by a chemical reaction usually from non-suitable cleaners being used or a cleaning product being left on for too long. This chemical reaction will cause the acrylic to shrink to the point where it begins to tear.

Robertson liners, trays and wastes come from different suppliers using different resins so if crazing is occurring on multiple products, then a chemical reaction has caused the issue.

### REMEDIES

The damages caused by this chemical reaction can be repaired using Mend A Bath to a finish that will not be noticeable

NB:

1. This is not covered under warranty
2. If the same cleaners are continued to be used this crazing will re-occur



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